

COVID-19 Contact Tracer



UTAH DEPARTMENT OF
HEALTH

Do you have experience or education in public health or a healthcare-related position, are you an excellent communicator, and want to play a role in Utah's COVID-19 response? If so, then please apply! In response to the global pandemic caused by SARS-CoV-2, the Utah Department of Health (UDOH) is recruiting Case Investigators/Contact Tracers. These roles are an essential part of the COVID-19 pandemic response. Those selected for these roles will follow current UDOH standardized processes to interview and trace people infected with, or exposed to, SARS-CoV-2. **This work can be done remotely from your home and it is time limited through July, 2023. Although this is a part time role, the need for help is critical and full time work is currently available.** Interested parties please send a resume to contact.tracing@utah.gov. We are looking to hire quickly and next steps will come through email to the address listed on your application.

Note: Minimum hours required are Saturdays and Sundays 12pm-6pm. THIS POSITION WILL BE REMOTE, MEANING HIRED CANDIDATES WILL WORK FROM HOME.

Only those living in or relocating to Utah can be hired into a position. PLEASE DO NOT APPLY IF YOU ARE NOT LIVING IN or RELOCATING TO UTAH.

In this role, Case Investigators/Contact Tracers will call people infected with SARS-CoV-2 and conduct an interview to collect information about the person's health, possible exposures, and close contacts. They will then notify all close contacts of their exposure to someone with COVID-19 and provide public health recommendations for quarantine.

Case Investigators/Contact Tracers utilize a web-based surveillance system to monitor contacts, collect information, and send testing referrals. Staff are required to follow all scripts and standard operating procedures provided, and comply with Utah Department of Health policies regarding the security and confidentiality of personal information.

Expectations:

With training and guidance, persons in these roles must understand the basics of coronavirus disease transmission, including its incubation and infectious periods, symptoms of COVID-19, and public health/personal interventions (e.g., social distancing, proper hand hygiene) that prevent infection.

Requirements:

Anyone selected for these roles must meet the following criteria:

- Ability to read, interpret, and understand public health guidance and answer related questions
- Ability to call members of the public and collect confidential health information while maintaining professionalism and compassion
- Proficiency with technology and an ability to learn and adapt to new technological systems
- Follow strict data privacy guidelines

- Comfortable working independently
- Use personal computer and home internet access

Preferred attributes include the following:

- Persons who are multilingual, especially Spanish speakers
- Persons with clinical and/or infection control experience
- Experience with large data systems

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Salary

\$20.00 Hourly

Opening Date:

7/29/2021

Closing

8/3/2021 11:59PM MST

of Openings:

5 – Spanish Speaking

20 – English Speaking

Location

Remote with potential for required onsite assignments.

If desired – working from the Cannon Health Building is available

288 N 1460 W

Salt Lake City, UT 84116

Schedule Code

IN - At-Will: Employees in this position serve at the pleasure of the appointing officer in an at-will status and may be terminated at any time for any lawful reason or for no reason. This is a career service exempt position. Employees in this schedule may not work more than 30 hours per week

Schedule Code Description

This is a temporary position through July, 2023. DHRM rules apply.

Benefits

This position is not eligible for benefits